

Elmore – our proven model



1. Before Elmore:-

“Chaos stage”

- Crime
- Addiction
- Homeless

2. During Elmore:-

“Reached stage”

- Secure accommodation
- Stable Health
- Goals in life

3. After Elmore:-

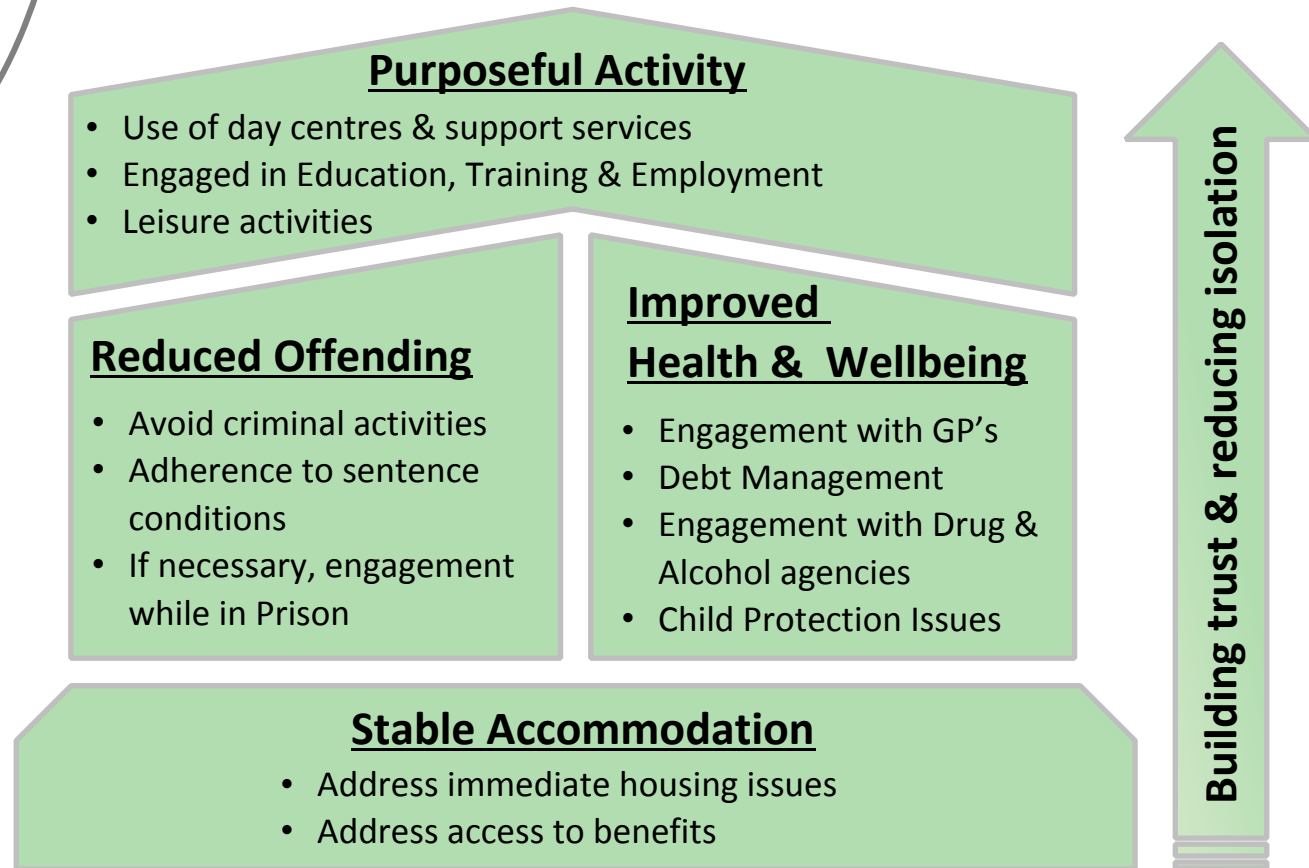
“Re-connected stage”

- into standard support providers
- Making a positive contribution to society

Service Model:-

Targeted Outcomes:-

- Has secure accommodation
- Physical & Mental Health needs understood & addressed
- Connected to standard services & contributing to society



...reaching the unreachable

Elmore – what we measure



1. Before Elmore:-

“Chaos stage”

Client ‘history baseline’

- History of offenses
- History of unstable accommodation
- History of all Health support

2. During Elmore:-

“Reached stage”

- KPI’s strongly linked to intended outcomes

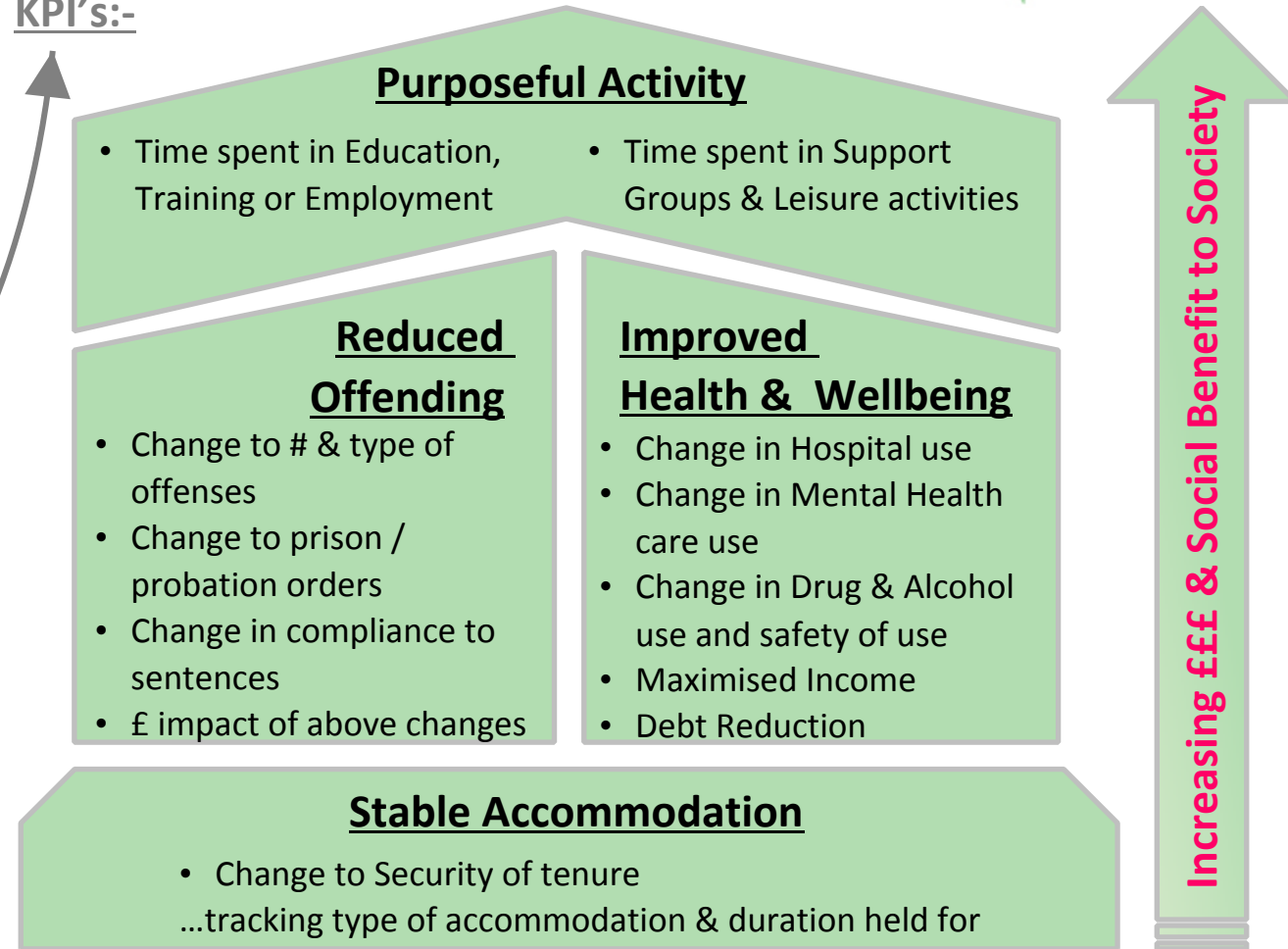
3. After Elmore:-

“Re-connected stage”

- Follow up review after 18 months
- XXXX

Service Model

KPI’s:-



...reaching the unreachable

Elmore – our outcomes



- Based on a typical client engagement of 24 months, our service costs £6k
- **Remember Jackie's story?...these were her outcomes:-**

	<u>Key Outcomes:-</u>	<u>Before Elmore</u>		<u>During Elmore</u>	<u>Est. Cost Impact</u>
Accom.	# of addresses	17	↓ 88%	2	
	% of time in emergency accom.	39%	↓ 100%	0	
Offending	# of Convictions	25	↓ 96%	1	c£10k
	# of months in Jail	28.5 months	↓ 100%	0 months	c£110k
Health	# of evictions	3	↓ 100%	0	c£9k
	# of Mental Health Admissions	5	↓ 100%	0	c£30k
	# of months under CPN/On-going care	36 months	↓ 83%	6 months	c£5k

Outcomes Insight:-

- annual benefit of £40k+
- annual cost of £3k
- **ROI of 13+**

Additional Outcomes:-

- Health:- • Daily Alcohol abuse
- Purposeful Activity:- • No daily routine

- T-Total for 18 months
- Attending day centres

c£40k...av annual impact

c = approx

...reaching the unreachable